

ASPLANDS PATIENT PARTICIPATION GROUP

MEETING 10 September 2019

MINUTES

PRESENT

Graham Youngman (Chair)

Lin Vorley

Jennifer Boon

Chris Batten

Lesley Bell (notes)

APOLOGIES

Nicky Hall

Suzan St Maur

MINUTES OF THE LAST MEETING

These were approved subject to the date of the meeting being corrected to the 30th April 2019

PATIENT GROUP FEEDBACK

- There is concern about people living on their own and who are 'frail older' people. They are being regularly checked on by 'Helping Hands'
- Good neighbourhood scheme is picking up meds for people who are immobile and without transport.
- There was discussion about the use of keypads and that not everyone who needs one has one
- Age UK Charge for keypads
- There is a need to work with Age UK & other agencies to speed up getting panic buttons, keysafe etc to people who need them.

SURGERY MATTERS

- This years flu campaign has started & appts are now available
- Asplands has the highest use of the NHS app in the country! It enables patients to access their medical records anywhere in the country, through System 1

BEDFORDSHIRE CCG

No information

SOCIAL PRESCRIBING

- Louise is now on maternity leave and is being replaced by Lindsay Measures
- Methodist Church has doubled the number of coffee mornings it is holding because of increased demand and to tackle loneliness among the community.
- Woburn Sands Helping Hands are taking referrals

HEALTHWATCH

- Lesley is now a Trustee of Healthwatch MK
- Graham has copies of the overheads used at the NHS Conference on Access to GP Services and will email them to PPG members (done)
- Healthwatch MK have produced a report on 'My Right to Healthcare' to tackle the problem of people who are homeless or do not have the necessary documentation accessing GP services
- Healthwatch MK have undertaken 'Enter and View' at both Devon Lodge and Burlington Hall in Woburn Sands. Copies of the reports, the findings and recommendations may be obtained from Healthwatch MK
- The CCG in MK is introducing an Integrated Care Team for people in the community or discharged from hospital. At present this will only be in MK but it is hoped to roll it out across BLMK

HELPING HANDS

- Woburn Sands HH is getting busier. More volunteers are always welcome
- New referrals generally come from the volunteers
- Developing a 'befriending' service
- Aspley HH took 16 people to Dobbies for afternoon tea. Also arranged fish & chip lunches for 23 people
- Producing leaflets promoting the services of all 3 local Helping Hands (Woburn, Aspley & Woburn Sands)

NEWSLETTER

- Jennifer read out the copy for the next newsletter for approval by those present

- It is planned for copy to go in Christian News. Copy must be submitted by the 12th Sept at the latest to be included in the next issue.
- It was agreed that the surgery would be asked to approve the wording of the article on changes to obtaining repeat prescriptions.
- Sue Hawker from the dispensary joined the meeting. A discussion about repeat prescriptions followed.
- A change was made to the article for clarification.
- Although national pharmacies have stopped ordering repeat prescriptions it appears that local individual chemists are continuing to reorder.
- It was agreed that the situation regarding the order of repeat prescriptions would be reviewed at the next meeting of the PPG

LOCALITY PATIENT GROUP

- A Primary Care Network Patient Participation Group has been set up covering 42,000 patients in mid beds. Dr Sam Howell is clinical lead. 1st meeting to be held in Flitwick on Thursday 16th January 2020.

LOVE WOBURN SANDS

- Reviewed the use of community transport – got very positive feedback. Increasing the use of Giftaid to keep the service going.
- Fundraising in general going well and Giftaid will help to make a difference
- Need more drivers – there is a problem when trips have to be cancelled at short notice
- Drawing people in from further afield – Eversholt, Milton Bryan

DEMENTIA AWARENESS

- A Dementia Awareness programme has been agreed with the surgery and Age UK. This has been run a few times and has included local employers with the aim of making a dementia friendly community

DATE OF NEXT MEETING

28th January 2019 2pm at Asplands